

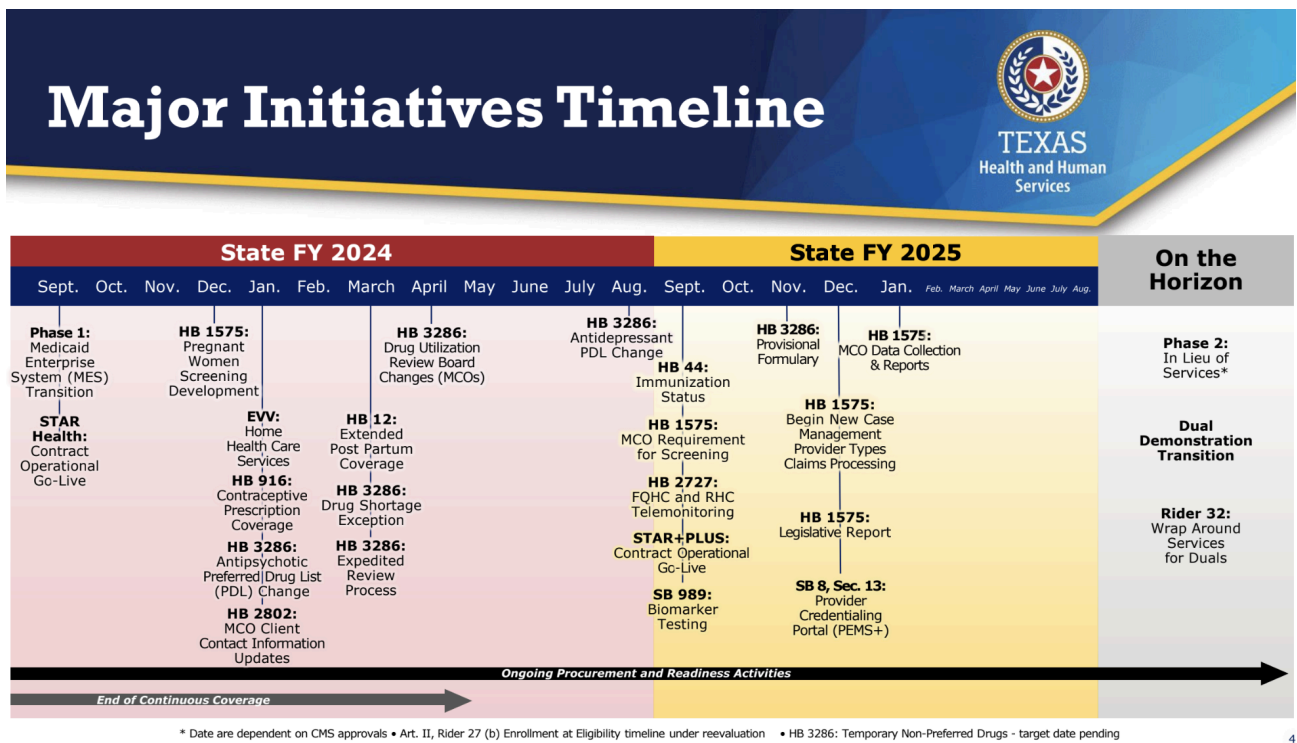
MCO Leadership Meeting Recap

August 22, 2024



Deputy Medicaid Director Updates

- House Bill 3286
 - There's been a shift in the antidepressant PDL exception by one month to align with the August 8th PDL update release date and was delayed to allow for more file testing.
- House Bill 1575
 - The screening questions go live on September 1, 2024.
 - Doulas and community health workers will be new providers.
- STAR PLUS go-live is on Sept 1st, 2024
 - Readiness reviews have gone well.
 - HHSC is setting up a command center to provide support during the month of September.
- Medicaid Caseload Update
 - 4.186,668 is the August 2024 caseload, just above where the caseload was prior to PHE in March 2020.



Questions

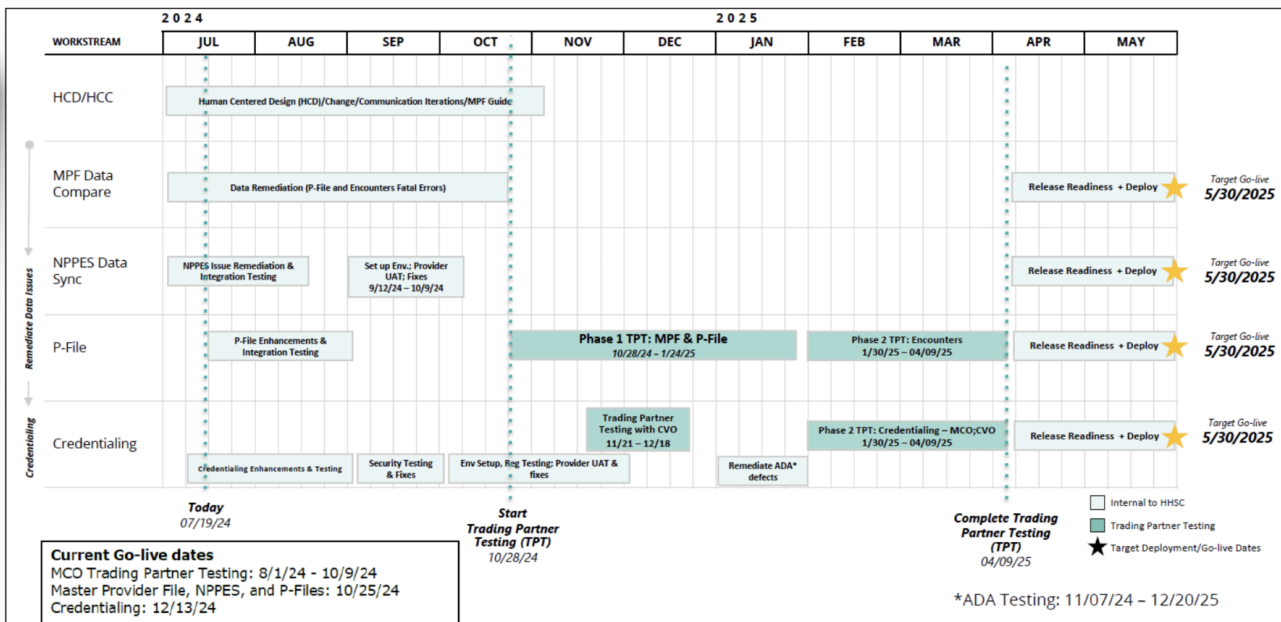
- Why was Healthy Texas Women (HTW) dropped from the timeline? HHSC is working through the waiver with CMS. HHSC submitted a request to CMS to temporarily approve HTW for CY 2025, rather than the 5 years. They are hoping to have additional information in the next couple of months.

Provider Enrollment Management System+ (PEMS+) Credentialing

Project Goals

- Add credentialing data collection to PEMS.
- Send provider credentialing data from PEMS to Verisys (the credentialing verification organization).
- Improve data sync between PEMS and national NPI database to reduce provider data mismatches.
- Remediate system issues that are causing data mismatches between PEMS and Compass 21.
- Fully implement the PEMS-based Master Provider File (MPF) and retire the legacy MPF.

New Timeline (Proposed)



Revised Project Timeline

- Data remediation activities are 90% complete.
- Redesign and test Credentialing functionality workflow/architecture.
- Redesign and test the MCO Provider Network file.
- Remediate additional data elements.
- More time for Trading Partner Testing and defect resolution.
- HHSC has agreed with MCO's request to extend the CLIA requirement deadline from September 1st to November 1st.

STAR+PLUS Implementation Updates

New Contract Implemented Sept. 1, 2024

- HHSC has completed all trading partner testing and operational readiness reviews.
- HHSC has established a Command Center that will be in place starting Aug. 26, 2024.
- MCOs must provide escalation points of contact for assistance with urgent issues received by the Command Center.
- The Command Center will be staffed on Sept. 1 and Sept. 2, and staff will reach out to MCOs if necessary.

Questions

- Will PSU be in the command center? Yes.

STAR+PLUS Report Cards Update

- After the new STAR+PLUS contract becomes effective Sept. 1, 2024, eight service areas will have new MCOs.
- The newly added MCOs will not have sufficient data to have ratings calculated until Spring 2027.
- HHSC will stop publishing report cards in service areas where the STAR+PLUS procurement resulted in a new MCO. They will resume publishing when there is sufficient data.
- For service areas without new plans, report cards will continue to be produced for 2025 and 2026. These service areas are: Jefferson, MRSA Northeast, Lubbock, MRSA West, MRSA Central
- In March 2027 HHSC will begin producing report cards for all of the STAR+PLUS service areas.



The next MCO leadership meeting will be held on October 17, 2024.