11/09/2023

SFY 2023 Data Request for CMS Managed Care Program Annual Report (MCPAR)

Background:

HHSC is compiling data for an annual managed care report to CMS and needs assistance with measures that are not currently captured by HHSC.

Summary of Request:

HHSC is requesting total counts for each item listed in the attached template, by program, including MMP. Do not include CHIP or CHIP Dental data in this request.

Appeals - The total number of appeals resolved by the plan during the reporting year:

- D1.IV.6d Resolved appeals related to service timeliness
- D1.IV.6g Resolved appeals related to denial of an enrollee's request to dispute financial liability
- D1.IV.7c Resolved appeals related to inpatient behavioral health services
- D1.IV.7d Resolved appeals related to outpatient behavioral health services
- D1.IV.7f Resolved appeals related to skilled nursing facility (SNF) services

Grievances/Complaints - The total number of grievances resolved by the plan during the reporting year:

- D1.IV.15a Resolved grievances related to general inpatient services
- D1.IV.15c Resolved grievances related to inpatient behavioral health services
- D1.IV.15d Resolved grievances related to outpatient behavioral health services
- D1.IV.15f Resolved grievances related to skilled nursing facility (SNF) services
- D1.IV.15g Resolved grievances related to long-term services and supports (LTSS)
- D1.IV.16g Resolved grievances related to suspected fraud
- D1.IV.16i Resolved grievances related to lack of timely plan response to a service authorization or appeal (including requests to expedite or extend appeals)

Program Integrity

- D1.X.1 Dedicated program integrity staff

Action:

Please complete the attached template and upload to the Adhoc Deliverables Page in TexConnect **no later than close of business on Friday, December 15, 2023.**

Uploading to Ad Hoc Deliverables:

· Download the SFY 2023 MCPAR Data Request template, complete, and save it.

· Go to Adhoc Deliverables, located under "Deliverables" on the home page of TexConnect.

· You must have the "MCO Adhoc Deliverable Inquiry" and "MCO Adhoc Deliverable Upload" roles to access and upload these deliverables.

· Find the associated Adhoc Deliverable name – "SFY 2023 MCPAR Data Request " and use the upload button to upload your completed template.

> · **Health plans should submit one zip file that contains separate templates for each program.**

· HHSC staff will be automatically notified about the completed submission.

· For more details on Ad Hoc Deliverables submissions, read the MCO Notice titled "New Process: Ad Hoc Deliverables Moving to TexConnect".

Resources:

SFY 2023 MCPAR Data Request template (attached)

Contact:

MCCO_Special_Projects@hhsc.state.tx.us

Attachment:

SFY 2023 MCPAR Data Request Template.xlsx

Type: Action Required

To: CHIP; CMDS; DMO; MMP; STAR; STAR+PLUS; STARHEALTH; STAR_KIDS

From: MCCO