

MCO Claims Processing Contact for DME Providers

MCO	Claims Processing Contact
Cook Children's Health Plan	Christine Williams, Claims Director Christine.Williams@cookchildrens.org 682-303-8236
Aetna	Linda Graves, Ld Director, Network Management GravesL@aetna.com 682-305-6723
Blue Cross Blue Shield	Chevalier DeShay, Senior Director, Texas Medicaid Networks Chevalier_DeShay@bcbstx.com (512) 349-4863
Superior Healthplan	Beatriz Ortiz Beatriz.Ortiz@superiorhealthplan.com 806-670-3828
Driscoll Health Plan	Dominique Silva, Director of Provider Relations dominique.silva@dchstx.org (956) 632-8313
Community First Health Plans	Kathryn Biediger, Executive Director, Network Management Kbiediger@cfhp.com 210-358-6411
Parkland Community Health Plan	Guadalupe Garcia, Director of Claims Guadalupe.garcia2@phhs.org 214-266-2233
Ascension Seton/Dell Children's	Kristen Cover kristen.cover@ascension.org
Texas Children's Health Plan	Edmund Chidester, Director of Provider Relations egchides@texaschildrens.org
Molina Healthcare	Denise Arvia Denise.Arvia@molinahealthcare.com mhtxproviderservices@molinahealthcare.com (most effective)
El Paso Health	Patricia Diaz, Director of Claims pdiaz@elpasohealth.com 915-298-7198 EXT. 1171

MCO Claims Processing Contact for DME Providers

	Erika Ozuna, Director of Provider Relations, Contracting, Cred eozena@elpasohealth.com 915-298-7198 EXT. 1119
United Healthcare	Gina McGilberry gina_l_mcgilberry@uhc.com
FirstCare	Internal Provider Call Center 1-800-431-7798
Scott and White Health Plan	Internal Provider Call Center 1-855-897-4448
Community Health Choice	Robin Busby Robin.Busby@CommunityHealthChoice.org 713-848-6683