

SMMCAC

Service and Care Coordination Subcommittee

Aug. 16, 2023



[Texas dual eligible integrated care demonstration project update](#)

Presented by Veronica Neville, Office of Program Policy at HHSC

- Texas has decided to extend its dual demonstration through Dec. 31, 2025, and will convert to integrated D-SNPS by Jan. 1, 2025.
- HHSC is asking for more stakeholder engagement and input and is asking this subcommittee to provide feedback on HHSC's plan, including gathering input from members on their needs, especially related to coordination.
- Q: Sue Burrick, IDD SRAC Advisory Member: *Texas Parent-to-Parent would like to be a stakeholder.*

[Oversight of managed care service coordination](#)

Presented by Julie Porter, Senior Advisor in MCS at HHSC

- The Service Coordination Report is required by UMCM 5.24.10. Until the fall of last year, HHSC collected information only on STAR and CHIP members with special health care needs (MSHCN). But as part of a broader initiative, it now includes STAR+PLUS, SK, and STAR Health.
- MCOs are required to report monthly member data, like name, program, whether the member is new to the MCO, and service coordination level. MCOs must also report whether a member declined service coordination and why. And what contacts occurred during the month and if any were face-to-face or via telephonic.
- See the most recent [report](#)
- Q: Jacob Ulczynski: *Has HHSC considered incorporating these results in the report cards? This would be a good topic to look at.*

[Comprehensive Health Homes for Integrated Care \(CHIC\) Kids Pilot update](#)

Presented by Veronica Karam, Policy Advisor at MCS at HHSC

- The CHIC Pilot implements HB 1648 from the 87th and was launched Dec. 2022. The pilot will terminate Sept. 2025. Because HHSC received no funding, the pilot is voluntary.
- As of July 2023, 913 members are participating in the program—a significant increase in recent months—300 more members than June.
- They’ve had 180 pre-pilot survey responses from caregivers upon the member’s enrollment in the pilot. There will be a mid-pilot survey, as well toward the end of the year. And a post-pilot survey next summer.
- A mid-pilot survey will also be conducted for MCOs and health homes toward the end of the year.
- Observed impact: Families report easily being able to do their SK-SAIs on-site, expedited DME is occurring

Action items and future agenda topics

- None identified