Intellectual and Developmental Disability System Redesign Advisory Committee Recap

July 27, 2023

Agenda

IDD SRAC Recommendations for HHSC's 2023 Annual Legislative Report on Implementation

- Note: Because the Legislature did not fund the STAR+PLUS pilot, related recommendations were pulled and will be put at the end of the report to memorialize them.

Comments from Transition to Managed Care Subcommittee
- Note that after the report is published, the subcommittee's name going forward will be Coordination with Managed Care
- Mentioned specific recommendations around dental, like allowing for the utilization of dental benefits across two years.
- Want simplification of the plan of care.
- Non-medical transportation processes and simplification need to be looked at. Also, auto-transfer of information when a member changes MCOs would be helpful.
- Main themes include:
    - Emphasizing the creation of affordable housing options and housing support specialists as a Medicaid waiver benefit
    - Improving the use of consumer directed services
    - Expanding the capacity for services, as access to provider varies across the state
    - Supporting the use of teleservices
    - Identifying and developing acute health care initiatives

Comments from Meaningful Skills Development and Employment Services Subcommittee
- (Previously known as Dayhabilition Services Subcommittee)

- Main themes include:
    - Identify employment and/or meaningful day goals, including successfully implementation of person-centered service plans. Noted there aren't enough trained providers who can support employment training.
    - Increase utilization of employment services. Members and providers aren't educated on the benefit.
    - Improve community access through home and community based services regulations. There has been a decrease in services since March 2023 changes took effect, isn't fully funded, and is placing barriers to participation
- After extensive conversation, references will be changed to Meaningful Skills & Socialization, and striking "Individualized." Many members felt strongly that ISS had too many negative connotations.

Comments from System Adequacy Subcommittee
- Main themes include:
    - Expand initial access to IDD Medicaid waivers
    - Improving access to services through system reform
    - Strengthen support for people with more complex behavior, medical, and physical needs
    - Address the workforce shortage
    - Strengthen support for the CLASS program

Electronic Visit Verification Updates

- Jordan Nichols, the previous EVV Manager, has been promoted and is now only supporting EVV through the transition
- The EVV contract was awarded to Accenture and the HSAExchange (the sole vendor). The goal is to have everyone onboarded by Oct. 1, which is unprecedented (HHSC staff comments). In order to avoid member abrasion, HHSC is providing notices that these changes are coming from the state and not from providers–notices started mid-June.
- There is a grace period July 1, 2023 through Dec. 1, 2023. Payors and MCOs can perform reviews, but no action is going to be taken during this time against providers.
- FMSAs must notify employers by Aug. 1 which system they select.

- Trainings for the system will begin in Aug. There will be 4 in-person sessions for CDS employers and employees. Individuals will start receiving access mid-September (staff are trying to push for earlier).
- They are looking for more member participants for the EVV Medicaid Workgroup. Only 1 recipient participates. They meet twice a year. Email EVV@hhs.texas.gov if you are interested.

IDD SRAC Subcommittees Updates

Meaningful Skills Development and Employment Services

- Focused on approving report recommendations
- They will be reviewing HB 4169 at their next meeting

System Adequacy

- They have been focused on memorializing documents from the STAR+PLUS pilot program, in case another opportunity for the pilot arises
- Focused on approving report recommendations

Transition to Managed Care

- Regrouping after the pilot cancellation
- Will be considering any exceptional item recommendations